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NCVT1 Recall

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Klein Tools is issuing a voluntary product recall on the NCVT1 in our Test and Measurement Line due to a potential safety hazard.

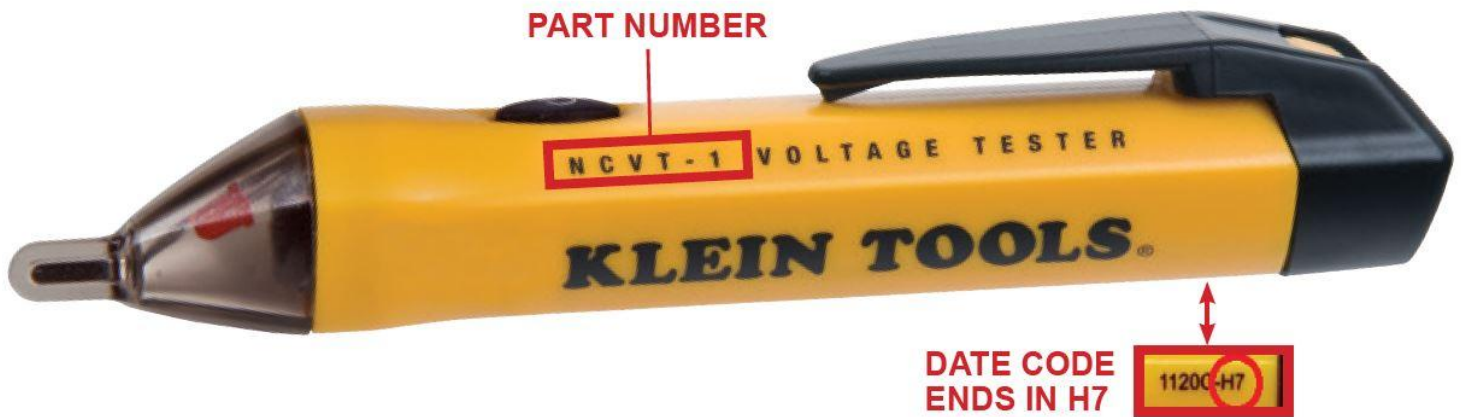
Why Is There A Recall?

It has recently come to our attention that one of our products, the NCVT-1 NONCONTACT VOLTAGE TESTER, has a potential safety issue that Klein Tools would like to rectify. The on/off button of the NCVT-1 is intended to be pressed down and then released. If the button remains depressed during the power on or power off cycle, the tip of the tool remains illuminated in green, indicating the tool is "ready to detect voltage," when it is not.

These affected products are sold in the following SKU numbers:

NCVT1	69149
NCVT1A	MPZ00052R
NCVT1E	MPZ00001
NCVT1SEN	80018
NCVT1EP	80023

This recall involves Klein Tools Non-Contact Voltage Tester with model numbers NCVT1 bearing date codes ending H7. The product was also sold in variations and kits listed above, all bearing date codes ending in H7.



Instructions

1. Please stop using your NCVT-1 NONCONTACT VOLTAGE TESTER, even if you have not experienced any issues.
2. Please contact Klein Tools to return your unit at no charge for replacement.
 - **Web:** If you are a consumer, complete the online [Recall Submission Form](#) for immediate processing of your recall request. Once the form is completed, an email will be sent with instructions and a link to print a shipping label. If you are a distributor, visit the [Distributor Extranet](#) to complete the Distributor Recall Submission Form.
 - **Phone:** Call customer service toll-free 800-527-3099 between 7:00 A.M. and 6:00 P.M. CT Monday through Friday.
 - **Email:** Email us at ncvt1recall@kleintools.com. Be sure to include contact information, postal and email addresses. We will reply to your email within one business day.

For Canadian returns, use [this form](#).

For any returns other than US or Canada, contact ncvt1recall@kleintools.com.

In cooperation with the US Consumer Product Safety Commission

Klein has an outstanding safety record and we take this matter very seriously. No injuries have been reported from the use of these testers, but Klein To is recalling them out of an abundance of caution. Our number one concern is the safety of our loyal Klein Tools customers. We apologize for any inconvenience and promise to redouble our efforts to continue providing you with quality tools.



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